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ways to delight at shelf.



Technical Coordinator

[Trax](#) - world's leading image recognition platform for retail - is looking for a Technical Coordinator who will be instrumental in supporting the EMEA Professional Services team with data needs; lead the successful setup of Trax solutions, finalize reporting requirements, and deliver the professional services developments to client satisfaction and acceptance.

Responsibilities:

- **Conversion:** translate reporting requirements into formats accepted by Trax service providers.
- **Cooperation:** working closely with our customers and development teams to define, receive and run user acceptance tests on professional services deliverables.
- **Implementation:** ensure the implementation of the desired solution by collaborating with several internal and external parties (e.g.: R&D teams, support, QA, subject matter experts).
- **Take responsibility:** for setup, configuration, maintenance of project reporting and KPIs including periodic analysis of related data items.

Requirements:

- Have prior experience working with data in a technical environment
- Proficient Excel user who is familiar with handling large databases and using advanced functions
- Ability to detect correlation and come to conclusions based on data
- Know how to interpret customer business needs and translate them into applications and requirements
- Have strong analytical skills and attention to details
- Knowledge in relational databases (e.g.: SQL, Excel)
- Strong English communication
- Self-motivated and able to work either independently or within a team
- Can handle fast-paced work environment